

March 4, 2020

Aloha family members,

As you are aware, the country is in the midst of experiencing an increase in the number of cases of Coronavirus, also known as COVID 19. Not all states or communities have experienced a case of Coronavirus. In an abundance of caution, we are reaching out to each of you to request your help with a very important step in trying to prevent the spread of this virus. You may have already received a phone call with these same requests. We are sending this letter to reinforce these phone calls.

As you may have heard, this virus is very contagious. Please know the facility is following CDC Guidelines on prevention steps to take and is in contact with the local and state health department.

Persons who are already sick, or who may other chronic diseases are at a higher risk of catching the virus, if exposed. So, we are asking the friends, families and resident representatives to help prevent the spread of the virus by doing the following:

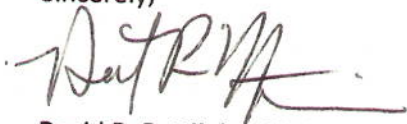
1. Please refrain from visiting your loved one or the facility if you have been having respiratory symptoms, such as fever, cold, cough, flu-like symptoms.
2. Do not visit if you have traveled to China, Japan, Hong Kong, Italy, South Korea, Iran or any country recently identified by the CDC as having a Coronavirus situation. Specifically, do not visit until 14 days have passed since your return to the United States.

We want to support each of you in staying in touch with your loved one. If your loved one does not have a phone, or you are not able to reach your loved one, please reach out to Cheryl Walters, DON or Tara Colburn, Infection Preventionist at (808) 961-1500 so that we can assist you in being able to speak with your loved one.

For your reference, we are also including a copy of the CDC poster which illustrates the steps we should all be taking to prevent the spread of Coronavirus (COVID 19) in our communities at large.

We do recognize how difficult it can be to not be able to visit those you love. We appreciate you working with us to take important measures to help protect your loved one. Please feel free to reach out to Cheryl Walters, DON or Tara Colburn, Infection Preventionist at (808) 961-1500 if you have any questions or concerns.

Sincerely,

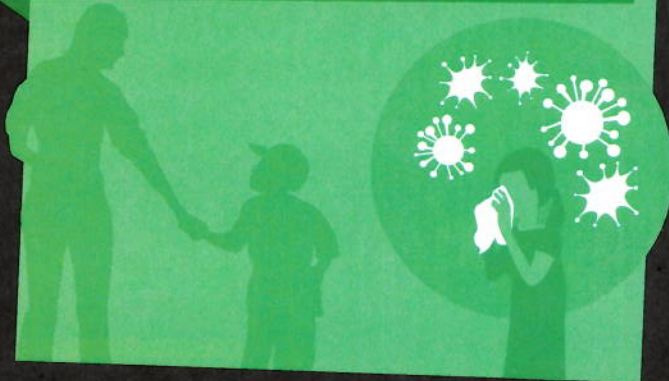


David R. Pettijohn, NHA
Administrator

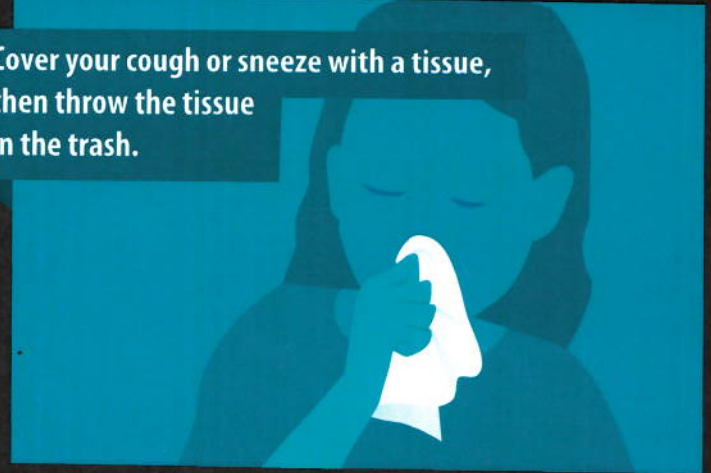
STOP THE SPREAD OF GERMS

Help prevent the spread of respiratory diseases like COVID-19.

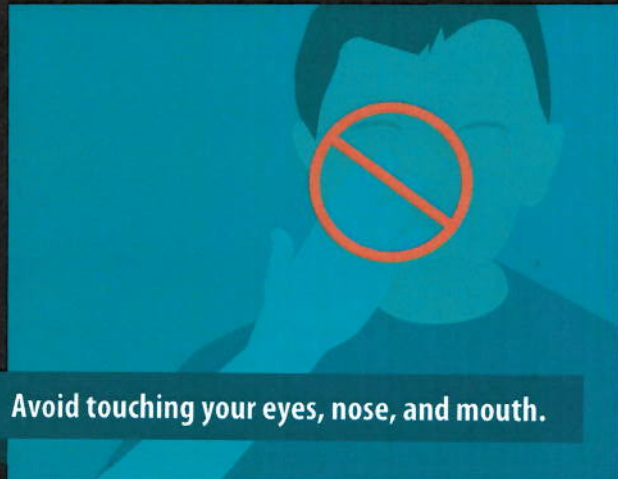
Avoid close contact with people who are sick.



Cover your cough or sneeze with a tissue, then throw the tissue in the trash.



Avoid touching your eyes, nose, and mouth.



Clean and disinfect frequently touched objects and surfaces.



Stay home when you are sick, except to get medical care.



Wash your hands often with soap and water for at least 20 seconds.



For more information: www.cdc.gov/COVID19

